

AstraZeneca Code of Ethics

Values, Behaviours, and Policies

Our Code of Ethics defines our values at work and guides our behaviours to deliver life-changing medicines.



We Follow The Science

- I am curious and push the boundaries of science
- I am creative in how I work with partners and collaborators.



We Put Patients First

- I am proud to serve patients and consider them in every decision I take
- I strive to understand the needs of diverse patient populations and act accordingly.



We Play To Win

- I am determined to make the right choices to win
- I build high-performing, inclusive and diverse teams that collaborate across the enterprise.



We Do The Right Thing

- I am accountable for my actions and the success of AZ
- I speak my mind and make it safe for others to do so.



We Are Entrepreneurial

- I am brave, resilient and take smart risks
- I act with urgency and simplify the way work gets done.



Global Policies

- Our Science
- Our Workplace
- Our Interactions
- Our Sustainability



Why It Matters

Science is at the core of everything we do; it is the heart of our business and our values. We push the boundaries of science to discover innovations that transform and sustain health.

By leading in science, we improve the lives of patients around the world.

How We Do It

We conduct innovative research, development, and manufacturing to high standards of ethics and integrity everywhere we operate. We follow the laws, regulations, codes, guidelines, and good practice standards related to safety, quality, research, and bioethics to deliver work which is not only legal but also ethically justified.

- We are dedicated to patient safety, and we maintain controls to ensure the safety, efficacy, and quality of our products throughout their lifecycle.
- We identify, report, and address issues affecting people, products, or processes, including adverse events, to ensure accurate safety profiles.
- We follow relevant informed consent procedures and protect personal data.
- We design clinical programmes to maximize potential benefits for our intended patient populations while minimizing risks.
- We support such principles as the Declaration of Helsinki and the Convention on Biological Diversity and adhere to the Nagoya Protocol.
- We perform investigations using human biological samples, including, by exception, human embryonic stem cells and other fetal tissue, to further understanding of diseases, improve diagnosis, and develop new treatments.
- We are diligent about safe use and containment of genetically modified materials, including human and animal cells, animals, and other organisms.
- We carefully consider our use of animals in research and apply a single global standard. We apply the 3Rs (Replacement-Reduction-Refinement) and are open about our work. We do not use Great Apes or wild-caught primates.

We register our clinical and observational studies, post study results on disclosure websites, and make a good faith effort to publish our results in peer-reviewed journals, all in a timely way to demonstrate transparency.

- We share our study results even if they are unfavourable to us.
- We follow Good Publications Practice guidelines and ICMJE Recommendations in sharing objective, meaningful scientific information about our studies without compromising our intellectual property.

We support externally sponsored scientific research to advance science and contribute to the development of better medicines for patients, not to promote our products.

We hold ourselves accountable for the quality and conduct of science carried out on our behalf by third parties.



Why It Matters

Delivering the next generation of medicines depends on our going wherever science leads us. Scientific advancements that make a difference are built on integrity at every stage of development and at every level of the company.

Maintaining integrity and living our values in all of our interactions protects our science, upholds our reputation, and builds public trust.

How We Do It

We run every part of our business with integrity, honesty, and transparency everywhere we operate.

- We refuse to tolerate bribery or any other form of corruption, even if we lose business. We do not improperly influence the decisions of others or allow ourselves to be improperly influenced, through the exchange of money, favours, or anything else of value. We avoid any activity that could even look like improper influence.
- We ensure that our personal interests and relationships do not create conflicts of interest or even appear to influence our professional judgment.
- We respect and protect privacy by collecting, using, retaining, sharing, and/or disclosing personal data fairly, transparently, and securely.
- We do not allow modern slavery or human trafficking anywhere in our business.
- We do not allow insider trading.
- We compete fairly and legally.
- We follow trade controls requirements.
- We participate in public policy and political activities responsibly.
- We choose timely transparency about our interactions and payments.
- We do not facilitate or condone tax evasion.
- We do not misrepresent who we are.
- We uphold our standards of integrity in every situation, not allowing, asking, or enabling others to engage in prohibited conduct on our behalf.

We communicate truthfully and responsibly about our business.

- Our promotional and non-promotional communications and activities are accurate, not misleading, fair, balanced, and supported by scientific evidence.
- We only promote approved products and only for their approved uses.
- We educate healthcare professionals on both the risks and the benefits of our products so that they can make the best treatment decision for each patient.
- We engage with patients to learn their needs so we can address them.
- We participate in social media and other online communities responsibly.

We work only with qualified third parties who have a commitment to ethics and integrity consistent with ours and only when we genuinely need them. We pay what is fair and just for the work they do.



Why It Matters

We aim to provide a great place to work where people feel respected, supported, and safe so that our diverse, uniquely talented employees are free to drive innovation. We value strong teams who are passionate about pushing the boundaries of science.

Maintaining our workplace as a secure business environment supports and protects our people, assets, and reputation, and minimizes losses and disruption.

How We Do It

We promote a culture of diversity, respect, and equal opportunity, where individual success depends only on personal ability and contribution to the company.

- We treat others with fairness, integrity, honesty, courtesy, consideration, respect, and dignity, with respect to age, disability, ethnicity, gender identity or reassignment, nationality, pregnancy, race, religion, sex, sexual orientation, or other forms of diversity.
- We promote an inclusive environment where everyone can perform their best.
- We make decisions about recruitment, hiring, reward, development, and promotion based only on ability, experience, behaviour toward others, work performance, and demonstrated potential in relation to the job.
- We develop employee talent and support everyone in achieving their potential.

We depend on open and courageous conversation to keep our fast-paced business aligned with our values and to ensure we address and learn from our mistakes.

- We accept accountability for identifying and reporting any conduct suspected to be inconsistent with our values or policies so that our company may continue to serve patients. We can report anonymously if we feel we need to.
- We report concerns in good faith, and we do not tolerate retaliation.

We promote and maintain a safe, healthy, secure work environment.

- We use effective safety, health, and environment (SHE) management systems to identify and manage risk and maintain strong SHE performance.
- We only work with others who embrace SHE standards consistent with ours.

We make the best use of and protect the company's assets and property, including confidential information, data, technology, devices and systems.

- We protect and only use confidential and company information and data for legitimate and approved company purposes.
- We manage assets efficiently and effectively so that the company gets the benefit of their full value.
- We manage and report risks to company assets, employees, and patients to protect people, the company, and shareholder value.



Why It Matters

We are in the business of creating and delivering treatments in a way that promotes health and secures the future of the company, society in general, and our planet.

Our vision and mission to deliver lasting value depend on our making decisions every day that support our long-term existence as a company worthy of public trust.

How We Do It

We follow the laws, regulations, codes, guidelines, and standards that apply to us in every part of our business everywhere we operate.

- We make clear in our values, policies, and training that obeying the law and working ethically are basic, non-negotiable responsibilities for all of us and everyone else who acts on our behalf.

We maintain robust financial, regulatory, and operational controls.

- We do not tolerate fraud in any form. We will take all reasonable steps to prevent anyone acting on our behalf (including employees, subsidiaries and vendors) from committing fraud and our company from becoming the victim of it.
- We document our business decisions and supporting rationales truthfully and completely.
- We use control systems to identify and manage risk and maintain strong performance.
- We have plans set to maintain critical processes in case of a significant event.
- We maintain accurate company books and records.

We operate in an environmentally responsible manner.

- We work to minimize our reliance and impact on natural resources and promote environmental sustainability.
- We work to minimize the environmental impact of our products from discovery to disposal.

We work to improve health and quality of life and to promote the value of science.

- We explore ways to improve access to healthcare and the patient experience to meet diverse patient and family needs and provide lasting health benefits.
- We make charitable donations and other contributions for scientific, educational, or charitable purposes to support health or healthcare systems, medical or scientific education, advances in medical or scientific research, and disaster relief.
- We aim to protect patients from the dangers of illegally traded medicines by working with partners around the world to disrupt such activity.

Why Does The Code Of Ethics Matter?

We have a Code of Ethics to communicate the values and principles we are expected to consistently apply as we represent AstraZeneca every day, in every job, in every country where we operate.

Our Code and supporting global requirements give us tools to work in line with the laws, regulations, industry codes, guidelines, and standards that apply to us around the world. We follow our own Code and requirements, even in markets where the rules may be less strict. Since our global requirements form the baseline for our standards of ethical behaviour, local and business-unit requirements may only differ from them when they are stricter.

Following the Code and supporting requirements (together, “the Code”), we deliver lasting benefits to patients and other stakeholders. We achieve success responsibly. We earn and keep trust. We are proud of where we work.

Who Must Follow The Code?

All of us. We are all accountable for upholding the Code. Managers are also responsible for helping their teams understand and apply it. And we choose to work only with third parties whose ethical standards are consistent with ours so that AstraZeneca’s high standards will carry through any work done in our name.

How Do We Make Decisions Using The Code?

Our Code cannot cover every situation or replace good judgment. It informs us so that we can decide for ourselves. If you are having difficulty with a decision, ask yourself:

- Why am I making this decision?
- Is it aligned with AZ’s values and principles?
- Would my manager and I like reading about it in tomorrow’s news?

If you have a question about our Code, ask. Your manager and your local Compliance, Legal, and Human Resources partners are here to help.

What If Something Goes Wrong?

To make a report, talk with your manager first. If you are uncomfortable with that, contact your Human Resources, Legal Department, or Compliance representative. If you prefer to contact someone outside of your business unit or marketing company, use one of the four resources listed below. Every effort will be made to protect confidentiality. You may report anonymously if your local laws allow.

Online You can make a report at www.AZethics.com

Telephone Find the most up-to-date telephone number(s) for your country at www.AZethics.com. Tell the call centre what language you prefer.

AZethics is managed by an independent Third Party on AstraZeneca’s behalf.

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